Invitation to Exhibit

The 30th CHI Conference on Human Factors in Computing Systems

AUSTIN • TEXAS
MAY 5-10, 2012

http://chi2012.acm.org
Introduction

CHI 2012 is the premier worldwide forum for professionals interested in all aspects of human-computer interaction (HCI). The conference features work on the hardware and software engineering of interactive systems, the structure of communication between human and machine, characterization of the use and contexts of use for interactive systems, methodology of design, design artifacts and experiences, and future technologies.

Conference Format

CHI 2012 is a four-day conference (Monday through Thursday). The conference incorporates CHI Courses and is organized around papers, presentations, speakers and discussions on how to create better interactive experiences. As the foremost conference in its field, CHI 2012 continues to offer a wide-ranging program, supporting and facilitating the exchange of ideas throughout the HCI community.

CHI 2012 will be held at the Austin Convention Center in Austin, Texas, USA. CHI 2012’s theme, “it’s the experience,” focuses on the centrality of experience—from the models, theories and practical insights we need to understand and design for user experience to the irreplaceable value of experiencing innovation in our field through hands-on interactivity. Many opportunities have been created for our exhibitors to interact with our participants. Take advantage of these opportunities to network and showcase your offerings in a beautiful conference and business destination.

About Austin, Texas

The experience of CHI 2012 is centered in vibrant Austin, Texas. This city is an eccentric, unique destination full of diverse culture, local flair and, of course, live music! Austin is the Live Music Capital of the World® boasting over 200 live music venues just in the downtown area. Home to the University of Texas and the annual SXSW music, film, and interactive festival and conference, Austin offers CHI attendees state-of-the-art conference facilities together with outstanding food and vibrant nightlife. Austin prides itself on its rare mix of coffee shops, eccentric stores, restaurants, food trucks and festivals. Not to be missed is the 6th Street entertainment district. When the sun goes down, 6th Street’s pubs, restaurants and nightclubs come alive!

About ACM and SIGCHI

Human-Computer Interaction (HCI) is the focus of ACM’s Special Interest Group, SIGCHI, the host organization for the annual CHI Conference. ACM SIGCHI embraces work on the hardware and software engineering of interactive systems, the structure of communication between human and machine, characterization of the experience, use, and context of use for interactive systems, methodology of design, and new designs themselves. Preeminent in its field, ACM SIGCHI provides you with a wide-ranging forum for the exchange of ideas with others interested in HCI. Please visit www.acm.org/sigchi/ for more information.

ACM, the world’s largest educational and scientific computing society, delivers resources that advance computing as a science and a profession. ACM provides the computing field’s premier Digital Library and serves its members and the computing profession with leading-edge publications, conferences, and career resources. Please visit www.acm.org for more information.
Exhibiting at CHI 2012

The CHI 2012 exhibits program is an opportunity for your organization to showcase its offerings to the broadest professional community of human-computer interaction (HCI) practitioners and researchers. By exhibiting at CHI 2012, you gain access to professionals in the HCI field with interests spanning the design, development, and evaluation of current human-computer interaction and future technologies. We invite providers of all HCI-related products, services, and experiences including:

- Interface development and prototyping tools
- Interface development and evaluation services
- Computer workstations and personal computers
- Input devices and interface hardware including adaptive interfaces
- Computer application software
- Software development environments/development tools
- Entertainment and media tools, applications, and technologies
- Communications tools, applications, and technologies
- Portable and embedded computer devices
- Computer-supported cooperative work systems
- Trade, technical, and educational publications
- Usability laboratories
- HCI training and education
- Interactive devices
- Telecommunications
- Tele-operations/robotics

Location of CHI 2012 Exhibits

CHI 2012 exhibits will be in Exhibit Hall 4 of the Austin Convention Center. This exhibit hall also includes other displays of interest. The exhibits area is configured to facilitate continuous interaction between exhibitors and attendees. Catered session breaks will also be served daily here.

Monday Evening Grand Opening and Reception

CHI 2012 is hosting the conference reception in the Exhibit Hall during the Grand Opening of the Exhibits on Monday evening from 5:30 pm to 7:30 pm. Live entertainment, sweet and savory offerings, and the company of friends and colleagues create this memorable evening. Networking is effortless at this gala event attended by all conference registrants.

Recruiting at CHI 2012

CHI 2012 is offering special opportunities for organizations wishing to recruit and organizations are invited to rent exhibit booth space for this purpose.

Tuesday Evening Job Fair

To enhance recruiting, CHI 2012 features a Job Fair on Tuesday evening from 5:30 to 7:30 pm. Recruiters renting booths are invited to take advantage of this key event to meet qualified job candidates. CHI 2012 will also facilitate the delivery of resumes from individuals to a designated contact and help coordinate places for interviewing and hospitality events. Limited hospitality space is available, so please reserve early. Recruiters confirmed by 3 months prior to the conference will appear in CHI 2012 publications and on the web site.

Recruiting Boards

Recruiting Boards offer another way to highlight your organization in order to attract top professionals. Organizations may reserve a 4 foot by 4 foot space to post jobs in an area dedicated to recruiting. Board rentals are US $250. Recruiting Board rental without booth rental does not include the privileges of conference registration or access to the interview areas that booth rentals receive.

Attendance

CHI 2011 in Vancouver, British Columbia, on Canada’s West Coast was a very successful conference, hosting almost 3000 attendees representing almost 50 countries. CHI 2010 in Atlanta, Georgia was also highly successful. About 50% of past attendees have worked in the computer industry. The fields of education, research, telecommunications, government, finance and banking have also been well represented. CHI 2012 is expected to be another highly successful conference.

Exhibitors presenting products and services will find thousands of eager users from corporate, education, entertainment, health care, government and research institutions. A registration list (one-time use postal labels) may be requested 3 weeks prior to the conference or 3 weeks after the conference.
Booth/Stand Fees and Description

Exhibitors may choose either a standard location or a preferred location. Rental fees are:

**On or Before 10 February 2012:**
- Standard booth location US $2400
- Preferred booth location US $2900

**After 10 February 2012:**
- Standard booth location US $2700
- Preferred booth location US $3200

Space Rental Includes:
- 10 foot by 10 foot booth/stand (~3m X 3m)
- Pipe and drape construction
- 1 table
- 2 chairs
- Booth identification sign
- 24 hour security
- 1 complimentary conference registration

Furniture, electricity, phone lines, and other services are available for an additional fee through the conference booth/stand constructor.

Payment is due in full with the submission of the Exhibitor Application/Contract. Assignments will be made on a “first come, first served” basis after Sponsor booths have been assigned.

Applying for Exhibit Space

To apply for exhibit space, complete the enclosed Exhibitor Application/Contract and return the original signed contract with full payment to the Exhibit Coordinator or you may register online (http://www.regonline.com/chi2012exhibits). Please keep a copy of the completed Exhibitor Application/Contract or your online registration receipt.

Web Page

Exhibitors and Recruiters are offered the opportunity to link to the CHI 2012 home page at www.chi2012.org. If you wish to take advantage of this opportunity, please check the appropriate box on the Application/Contract.

Cancellation Policy

Cancellation requests must be submitted in writing to the Exhibit Coordinator. Written requests received before 10 February 2012 will receive a refund of 50% of the total contract fee. No refunds will be made for cancellation requests after this date.

Space Assignments, Payments, Questions

For conference-related information and questions regarding the Exhibitor Application/Contract, payment, or booth/stand assignments, contact the Exhibits Coordinator.

**CHI 2012 Exhibits Coordinator**

Carol Klyver
ACM/CHI 2012 Exhibits
Foundations of Excellence
446 Old County Rd., Ste. 100 - 204
Pacifica, CA 94044 USA
Tel: +1 650 738 1200
Fax: +1 650 738 1280
Email: exhibits@chi2012.acm.org

Reduced Rates on Advertising Opportunities

Conference advertising opportunities such as program ads and registration bag inserts are offered to Exhibitors at very reduced rates. These opportunities are limited and are available on a “first come, first served” basis. Special rates for Exhibitors are:

**Program Ad Rates (inside page, black & white)**
- $1500 Exhibitors
- $5000 Other purchasers

**Registration Bag Insert Rates**
- $1500 Exhibitors
- $5000 Other purchasers

The CHI 2012 Exhibit Coordinator can provide details on availability and placement. Champion Sponsors receive an additional discount.

About Exhibiting
Official Booth/Stand Constructor

GES (Global Experience Specialists) has been appointed the “Official Decorator and Transporter” for CHI 2012. Complete information regarding services to exhibitors (instructions, prices, scheduling, etc.) will be included in the Exhibitor Services Kit. You will receive your kit after your booth is confirmed. The official contractor for construction and decoration may be contacted after January 15, 2012.

Transportation/Decoration Inquiries

(After January 15, 2012)
GES National Service Center
Ph:   +1 800-475-2098
Fx:   +1 866-329-1437
Web:   www.ges.com/chat

Exhibitor Services Kit

An Exhibitor Services Kit containing order forms for contracted services will be made available to confirmed exhibitors no later than 60 days prior to the show. Detailed information on freight shipping and storage is included.

Booth/Stand Staffing

Exhibitors are required to keep booths/stands staffed by at least one attendant during all exhibit hours; failure to do so may result in removal of the exhibit from the show at the exhibitor’s expense.

Set Up and Removal

The exhibit area will be available for set-up:
• Sunday, 6 May Noon to 6:00 pm
• Monday, 7 May 9:00 am to 4:30 pm

All exhibits must be ready for the exhibit management walk through at 4:30 pm on Monday (one hour prior to opening of the exhibits). Exhibitor badges must be worn at all times during set up and dismantling. Exhibits may not be dismantled or removed until the close of the show. All materials must be cleared from the Hall by 6:00 pm, Thursday, 10 May. Equipment removal forms must be completed and returned to Hall Security for any equipment removed during the show and during dismantling.

Storage of Empty Packaging

The storage of empty packaging in the booths/stands is strictly prohibited. Empty packaging may only be stored by contacting the official booth/stand constructor.

Customs Information

If you are coming from outside of the USA, please make sure to allow adequate time for delivery of your materials to CHI 2012. You must take into account the documentation needed by your country of origin as well as documentation needed by the USA as well as consider the possible delays that can be associated with clearing customs when commercial materials are being shipped.
Exhibit Deadlines and Event Schedule

10 February 2012
Exhibitors confirmed by this date will qualify for a discounted exhibitor fee.

16 March 2012
Exhibitors confirmed by this date will be listed in the conference program.

6 May–7 May 2012
Exhibit Set-up:
  Sunday Noon to 6:00 pm
  Monday 9:00 am to 4:30 pm
  Walk through 4:30 pm

7 May–10 May 2012
Exhibit Program:
  Monday 5:30 pm to 7:30 pm
    Grand Opening and Conference Reception
  Tuesday 10:30 am to 6:00 pm
    Job Fair from 5:30 pm to 7:30 pm
  Wednesday 10:30 am to 5:30 pm
  Thursday 10:00 am to 1:30 pm

10 May 2012
Exhibit Removal:
  Thursday 1:30 pm to 6:00 pm
1. Purpose of Exhibit
The main purposes of this exhibit are technical and educational. The exhibition staged in conjunction with the technical sessions is a vital element of the conference. Order taking for distribution of goods at a later date is permitted during the Exhibit.

2. Terms of Booth Rental
Full payment of the exhibit rental fee must accompany the Application/Contract. Exhibitors submitting written requests for cancellation of booth space prior to 10 February 2012 will receive a refund of 50% of the total contract fee. No refunds will be made for cancellation requests received after this date.

3. Indemnity and Limitation of Liability
Neither ACM/CHI 2012 nor the host hotel/convention facility (hereinafter Exhibit Building), nor any of its officers, agents, employees, or other representatives shall be held liable for, and they are hereby released from, liability for any damage, loss, harm, or injury to the person or property of the Exhibitor or any of its visitors, officers, agents, employees, or other representatives, resulting from theft, fire, water, or accident or any other cause. The Exhibitor shall indemnify, defend, and protect ACM/CHI 2012 and the Exhibit Building and save ACM/CHI 2012 and the Exhibit Building harmless from any and all claims, demands, suits, liability, damages, loss, costs, attorney's fees and expenses of any kind which might result from or arise out of any action or failure to act on the part of the Exhibitor or its officers, agents, employees or other representatives. It is the responsibility of the Exhibitor to maintain proper insurance coverage for its property and liability.

4. Assignment of Exhibit Space
ACM/CHI 2012 shall assign booth space to the Exhibitor for the period of the Exhibit (provided the Exhibit Building is made available to ACM/CHI 2012) in priority order based on receipt of a completed, signed Application/Contract accompanied by payment. Such assignment is made for the period of this Exhibit only and does not imply that the same or similar space be held for or offered for future exhibits. Every effort will be made to respect the Exhibitor’s booth preferences whenever possible, but ACM/CHI 2012’s decision will be final. ACM/CHI 2012, in its sole discretion, reserves the right to make changes in booth assignments that it deems are in the overall best interest of the exhibit program. ACM/CHI 2012 reserves the right to withdraw its acceptance of this Application/Contract if it determines in its sole discretion that the Exhibitor is not eligible to participate or the Exhibitor’s product or services are not eligible to be displayed in this Exhibit.

5. Use of Exhibit Space
Exhibitor shall not assign to a third party its right hereunder to the Exhibit Space or any portion thereof without the prior written consent of ACM/CHI 2012, which it may withhold at its sole discretion. If such consent is given, the Exhibitor shall assume full responsibility for the conduct of the assignee and all its representatives, and the Exhibitor shall not charge its assignee more than a proportionate share of the Exhibit Space rental includes those terms listed in this Invitation to Exhibit. ACM/CHI 2012 has, in the best interest of the Exhibitor, selected certain firms to serve as the official contractors to provide necessary services to the Exhibitors. Complete information, instructions, and schedules of prices regarding drayage, labor for set-up and dismantling, electrical work, furniture, special cleaning services, etc., will be included in the Service Kit to be forwarded after booth assignment has been confirmed. An Exhibitor Service Center will be maintained on the Exhibit Floor to facilitate service requirements from the Exhibitor. ACM/CHI 2012 assumes no responsibility or liability for any of the services performed or materials delivered by the foregoing persons and parties.

6. Exhibit Hours
ACM/CHI 2012 will establish exhibit hours and reserves the right to make changes. However, such changes will be made as far in advance of the exhibition as possible. Exhibitors are required to keep booths staffed by at least one attendant during all exhibit hours; failure to do so may result in removal of the Exhibit from the show at the Exhibitor’s expense. Exhibitors are required to be fully set up one hour prior to the start of the exhibit program and cannot dismantle until after the close of the exhibit program.

7. Displays and Decorations
Merchandise, signs, decorations, or display fixtures shall not be pasted, taped, nailed, or tacked to walls. No exhibit, merchandise, or equipment shall be left in any aisle, but shall be confined to Exhibit space. No signs or advertising devices shall be displayed outside Exhibit space or projecting beyond limits of Exhibit space as to interfere with any neighboring Exhibit. Exhibits should not project beyond the space allotted or obstruct the view or interfere with traffic to other exhibits. The wings of an Exhibit should not project more than 3 feet from the back wall and may not be more than 48 inches high.

8. Union Labor
Exhibitor must comply with all union regulations applicable to installation, dismantling, and display of the Exhibits.

9. Fire Regulations
Exhibitor shall not pack merchandise in paper, straw, excelsior or any other readily inflammable materials. All cartons stored in the Exhibit Building shall be emptied of contents. Exhibitor shall use no inflammable decorations or covering for display fixtures and all fabrics or other material used for decoration or covering shall be flameproof. If required by local law or ordinances, Exhibitor shall have on hand in its Exhibit space a notarized affidavit establishing that its display material has been treated during the last year by an approved chemical. All wiring devices and sockets shall be in good condition and meet the requirements of local law.

10. Booth and Equipment Services
Space rental includes those terms listed in this Invitation to Exhibit.

11. Storage and Packing Crates and Boxes
Exhibitor will not be permitted to store packing crates and boxes in the booth or the Exhibit Hall during Exhibit, but these, when properly marked, will be stored and returned, to the booth by service contractors. It is the Exhibitor’s responsibility to mark and identify all crates and boxes. Crates and boxes not properly labeled may be destroyed. No trunks, cases, or packing material shall be brought into or out of the Exhibit space during exhibit hours.

12. Contractor Services and Information
ACM/CHI 2012 has, in the best interest of the Exhibitor, selected certain firms to serve as the official contractors to provide necessary services to the Exhibitors. Complete information, instructions, and schedules of prices regarding drayage, labor for set-up and dismantling, electrical work, furniture, special cleaning services, etc., will be included in the Service Kit to be forwarded after booth assignment has been confirmed. An Exhibitor Service Center will be maintained on the Exhibit Floor to facilitate service requirements from the Exhibitor. ACM/CHI 2012 assumes no responsibility or liability for any of the services performed or materials delivered by the foregoing persons and parties.

13. Observance of Laws
Exhibitor shall abide by and observe all laws, rules, regulations, and ordinances of any applicable government authority and all rules of the Exhibit Building. It is understood that in addition to complying with the specific exhibition requirements of ACM/CHI 2012, Exhibitors are subject to the rules and regulations of the host facility.
14. Insurance Information
ACM/CHI 2012 will endeavor to assist in the protection of exhibitors by providing 24-hour guard service. However, due to the tremendous value of exhibits, it is impractical and impossible to insure Exhibitors’ equipment against loss, theft, damage, and breakage. Neither the Exhibit Building nor any of its employees nor representatives, nor any representative of ACM/CHI 2012, nor any subcontractor will be responsible for any injury, loss, or damage to the Exhibitor, the Exhibitor’s employees, or property, however caused. In addition, the Exhibitor must assume responsibility for damage to the Exhibit Building property and indemnify and hold harmless the Exhibit Building from liability, which might ensue from any cause whatsoever, including accidents or injuries to Exhibitors, their guests, or employees. The Exhibitor must also assume responsibility for any accident, injury or property damage any person incurs while viewing his exhibit where such accident, injury, or property damage is caused by the negligence of the Exhibitor, agent, or employees. In view of the foregoing, Exhibitors are urged to place “extra territorial” and other coverage on equipment and exhibits, and arrange for extended public liability insurance with their regular insurance carrier, particularly if they are conducting experiments or demonstrations using heat or high voltage. ACM/CHI 2012 and the ACM/CHI 2012 Exhibits Management will cooperate fully but cannot assume responsibility for damage to Exhibitors’ property or lost shipments, either coming into or going out of the premises, or for moving costs. Any damage due to inadequately packed property is Exhibitor’s own responsibility. If Exhibit fails to arrive, Exhibitor will nevertheless be responsible for booth rental and no refund will be made. Exhibitors should carry insurance against such risks.

15. Hospitality Events
Hospitality space is available in designated conference hotels and the Exhibit Building. All hospitality suite functions are required to be registered with the Exhibit Coordinator and cannot conflict with any of the conference courses, plenary sessions, technical sessions, or general receptions. Hospitality space is made available first to conference sponsors and then on a “first come, first served” basis to Exhibitors. Please contact the CHI 2012 Exhibit Coordinator for further information on reserving hospitality space.

16. Cancellation or Termination of Exhibit
If, because of war, fire, strike, Exhibit facility construction or renovation project, government regulation, public catastrophe, Act of God, public enemy, or other cause beyond the control of ACM/CHI 2012, the Exhibition or any part thereof is prevented from being held, is canceled by ACM/CHI 2012, or the Exhibit Space becomes unavailable, ACM/CHI 2012, in its sole discretion, shall determine and refund to the Exhibitor its proportionate share of the balance of the aggregate exhibit fees received which remain after deducting expenses incurred by ACM/CHI 2012 and reasonable compensation to ACM/CHI 2012. In no case shall the amount of refund to Exhibitor exceed the amount of exhibit fee paid.

17. Exhibitor Cancellation
Cancellation of any portion of this Application/Contract by the Exhibitor will be accepted only at the discretion of ACM/CHI 2012 and then only based upon the following refund policy. Prior to 25 February 2012, fifty percent (50%) of the total contract fee will be refunded. After 25 February 2012 no refunds will be given unless space is resold. If the space is resold, fifty percent (50%) of the total contract fee will be refunded. Except as the Exhibitor’s rental obligation may be reduced as set forth in the preceding sentence, the Exhibitor is responsible for total booth rental irrespective of the reason for the cancellation by Exhibitor or because of the failure of an Exhibit to arrive for any reason.

18. Exhibitor Conduct
Exhibitor and its representatives shall not congregate or solicit trade in the aisles. The prior written consent of ACM/CHI 2012 is required for the employment or use of any live model, demonstrator, solicitor, or device for the mechanical reproduction of sound. Such employment or use shall be confined to Exhibit Space. ACM/CHI 2012, in its sole and absolute discretion, may withdraw its consent at any time, in which event Exhibitor shall terminate such activity immediately. All promotional plans must be submitted to ACM/CHI 2012 for approval. Distribution of pamphlets, brochures, or any advertising matter must be confined to the Exhibit Space. Exhibitor is prohibited from bringing alcoholic beverages into the Exhibit Area. Exhibitor shall refrain from any action that will distract attendees from attendance at the Exhibit during open hours. Exhibitor shall not lead attendees from one Exhibit Space to another or to elevators or escalators. Exhibitor or any of its representatives shall not conduct itself in a manner offensive to standards of decency or good taste.

19. Photographs
No photographs shall be taken without prior consent of ACM/CHI 2012 and the Exhibitors involved.

20. Registration Lists
ACM/CHI 2012 will provide a one-time use registration list to Exhibitor, if requested by Exhibitor on the Application/Contract. A list is available 3 weeks prior to the conference or 8 weeks after it. Exhibitor must indicate which list is preferred on the Application/Contract. It is understood that the list is postal addresses only for a single use. Exhibitor agrees not to sell, lend or give lists to any parties outside of Exhibitor’s organization.

21. Agreement to Conditions of Contract to Exhibit
Exhibitor agrees to observe and abide by the foregoing Conditions of Contract to Exhibit and by such additional Conditions of Contract made by ACM/CHI 2012 from time to time for the efficient or safe operation of the Exhibit including, but not limited to, those contained in this contract. In addition to ACM/CHI 2012’s right to close an Exhibit and withdraw its acceptance of this Application/Contract, ACM/CHI 2012, in its sole discretion, may refuse to consider for participation in future Exhibits an Exhibitor who violates or fails to abide by all such Conditions of Contract to Exhibit set forth in the Application/Contract. There is no other agreement or warranty between the Exhibitor and ACM/CHI 2012 except as set forth in this document. The rights of ACM/CHI 2012 under this contract shall not be deemed waived except as specifically stated in writing and signed by an authorized representative of ACM/CHI 2012.
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**BOOTH/STAND PREFERENCE AND RENTAL FEE**

The rental fee is US $3200 (preferred space) or US $2700 (standard space) per 10’ X 10’ booth/stand. Space rental, a booth identification sign, 24-hour security, and one complimentary conference registration are included in this fee. Payment is due with this Application/Contract.

NOTE: There is a discount of US $300 for booth space confirmed on or before 10 February 2012.

List requested booth numbers below. Booth assignments will be made in priority order based on receipt of completed, signed exhibitor Application/Contracts accompanied by payment once the Sponsor booths are assigned. ACM/CHI 2012 reserves the right to make changes in booth assignments that it deems are in the best interest of the exhibit program.

Total number of booths requested: 

**RECRUITING BOARD RENTAL FEE**

The fee is US $500 for a 4’ X 4’ space on a Recruiting Announcement Board. Payment is due with the Application/Contract. Make checks payable to ACM/CHI 2012 Exhibits. Checks must be in US dollars payable through a US bank. Payment may also be made by credit card or by bank (wire) transfer. (Contact the Exhibit Coordinator if you wish to pay by Bank Transfer.)

**CHI 2012 EXHIBITOR PROGRAM TEXT**

Please include the name of your organization and email a description of your exhibit, not to exceed a character count of 400 characters including spaces. Descriptions should be sent to the Exhibit Coordinator:

Carol Klyver
Email: exhibits@chi2012.acm.org
Tel: +1 650.738.1200
Fax: +1 650.738.1280

**AGREEMENT**

Exhibitor hereby requests space at the ACM/CHI 2012 Conference and Exhibition to be held at the Austin Convention Center in Austin, Texas, USA, 7-10 May 2012. Acceptance of this Application/Contract by ACM/CHI 2012 converts it to a full contract for exhibits, and shall be considered a binding agreement between the Exhibitor and ACM/CHI 2012. Exhibitor accepts all terms and conditions and rules for exhibiting as outlined in the attached Conditions of Contract to Exhibit.

**MAIL WITH PAYMENT TO COORDINATOR**

(See section entitled Space Assignments, Payments, and Questions on page 4.)